TERMS AND CONDITIONS

UNLIMITED SUCCESS VENTURES LIMITED | PROGRESSIVE PROPERTY VENTURES LLP

THE TERMS AND CONDITIONS SET OUT BELOW SHALL APPLY TO ANY CONTRACT BETWEEN US FOR THE SUP OF PRODUCTS (WHICH INCLUDES SERVICES) PURCHASED FROM US. PLEASE READ ALL OF THEM CAREFULLY. THEY CONTAIN EXCLUSIONS AND LIMITATIONS OF OUR LIABILITY UNDER ANY SUCH CONTRACT.

- PRELIMINARY
 The headings in these terms and conditions are for ease of reference only and shall not be taken into account in the Community and shall not be taken into account in the onstruction or interpretation of any provision to which they efer.
- References to any statute or statutory provision include a reference to that statute or statutory provision as from time to time amended, extended or re-enacted. Any reference to a statutory provision shall include any subordinate legislation made from time to time under that

- SUDDITIMENT REGISEROON.

 1.4. Words importing the singular number shall include the plu and vice versa and words importing the masculine shall include the feminine and neuter and vice versa.

 1.5. Unless otherwise specifically agreed in writing these terms and conditions shall apply to any Order placed by you. 1.6. In these Terms, references to liability are to include any liability whether actual, contingent, present or future.

- DEFINITIONS
 When the following words with capital letters are used in these Terms, this is what they will mean:
 Agreement: the agreement between Us in respect of our provision of Products to you.
 Booking: your Booking for a Seminar;
- Booking your Booking for a Seminar: Confidential Information (whether written, visual, oral, electronic or in any other form) which has the necessary quality of confidence and which is disclosed by Us to you save insofar as the same was not in the public domain at the time of receipt by you or has not subsequently entered into the public domain other than by reason of the breach of any obligation of confidence owed by any Event Outside Our Confidence work products or investment Evaluded Services, means services, Products or investment Excluded Services: means services, Products or investro opportunities provided direct to you by our mentors or consultants which do not form part of the arrangent between you and Us; Products: shall mean the range of services (for example seminars), digital content and goods provided under ou Agreement.
- seminary), digital content and goods provided under our Agreement. Terms: the terms and conditions set out in this document: Terms: the terms and conditions set out in the document. Seminaris, the Seminaris, mentochipid) and for occursely that Seminaris, the Seminaris, mentochipid and for occursely that Seminaris, the Seminaris, which was set of the Seminaris o

- Booking, these Terms will take priority.

 3. INFORMATION ABOUT US AND HOWTO CONTACT US Who We are. We are one of the following trading entities: Unlimited Success Ventures Limited (company registration number: 10020892). Progressive Property Ventures LLP (company registration number: 0C361197) or Progressive Property Ventures LLP (company registration number: 0C361197) or Progressive Property Network Limited (company registration number: 08455842) that is named as the contracting party on your invoke and Our registered office in each case is at Unit 10. Othice Village, Hampton, Peterborough PET 8GX.

 1. Thore Village, Hampton, Peterborough PET 8GX.

 2. How We may contact you. If We have to contact you We will do so by telephone or by writing to you at the email address or postal address you provided to Us in your Booking.

 3. "Writing" includes emails. When We use the woords writing' or 'written' in these terms, this includes emails.

- OUR CONTRACT WITH YOU How We will accept your Booking. Our acceptance of your Booking will take place when We email you to accept it, at which point a contract will come into existence between you and Us.
- and Us.

 2. If We annot accept your Booking. If We are unable to accept your Booking, We will inform you of this in writing and will not charge you. This might be because of unexpected limits on Our resources which We could not reasonably plan for, because We have identified an error in the price or description of the Seminar or because there are no spaces left.
- eft. Your Booking Reference. We will assign a Booking refere number to your Booking and tell you what it is when We accept your Booking. It will help Us if you can tell Us the Booking reference whenever you contact Us about your Booking.
- 5. YOUR RIGHTS TO MAKE CHANGES If you wish to make a change to your good pooling please or Us. We will let you know if honge is possible. If it is possible We will let you know about any changes to the price, the timing of supply or anything glee which would necessary as a result of your requested change and ask, confirm whether you wish to go ahead with the change
- OUR RIGHTS TO MAKE CHANGES
- 6.1 Minor changes. We may make changes: 6.1.1 to reflect changes in relevant laws and regulat
- requirements; 6.1.2 to the location of any Seminar and/or speaker(s), mentor(s) or content, at any time without notice. You will not be entitled to a refund as
- at any time without notice. You will not be entitled to a refund as a result, unless you exercise your rights shown in clause 12. 6.2 More significant changes including changes to these terms. In addition, as We informed you on Our website. We may make the following changes but if We do so We will notify you and you may then contact Us to enth the contract are receive a full refund before the changes take effect. 6.2.1 changes in how We accept payment from you; and 6.2.2 changes in relevant laws and regulatory requirements. 6.3 Updates to figilat content the may update or require you to update digital content when we have you before you bought it.

- When We will provide the Seminar. We will supply the Seminar to you on the date set out in the Booking unless otherwise varied by Us in accordance with clause 6. If the contract is a one-off purchase of digital content. We will make the digital content available for download by you as
- soon as We accept your Booking.
 7.3 Filming and Photography. Seminars may be filmed and recorded without prior notice and unless you inform U
- recorded without prior notice and unless you inform Us before the Seminar begins, you will be deemed that you have given Us permission for any footage containing you to be used by Us for commercial purpose. We are not responsible for delays outside of Our control. We will make every fefort to provide the Seminar on the date(s) set out in the Booking. However, there may be delayed to an Event Outside Our Control happens (Tour support) before Vortersponsibilities when an Event Outside Our Control happens (Tour supply of the Services is delayed by an event outside Our control then We will contact you as soon as possible to Let you know and We will take steps to minimise the effect of the delay. Provided We do this We will not be liable for delay caused by the event.
- let you have may the delay. Provided We do this We will not be liable for usesy, caused by the event.

 7.5 What happens if you do not pay? If you do not pay Us for a Seminar when you are supposed to and you still do not make payment within 7 days of Us reminding you that payment is due, We may withdraw your erroliment on a Seminar with immediate effect. We will contact you to tell you you.

 7.6 What rights We retain You acknowledge that all copyright, design right, trademarks and all other intellectual property rights in all Seminar materials (including but not limited to any drafts, dawlings, PowerPoints or illustrations We make in connection with such materials) are owned by Us or Our
- incensors. What is not included? I You acknowledge that We do not (nor does any trainer, mentor, consultant, team member, agent or employee who is providing a course, mentoring or other training) provide

- copilors of existin.

 What will happen if you do not give required information to US? We may need certain information from you so that We can supply the Seminarigh to you. If so, this will have been stated on Our website. We will contact you to ask for this information. If you do not give but shis information. If you do not you to ask for this information. If you do not give but shis information within a reasonable time of Us asking for it, or if you give Us incomplete or incorrect information. We may either end the contract or make an additional charge of a reasonable sum to compensate Us for any extra work that is required as a result. We will not be responsible for supplying the products like or not supplying any part of them if this is caused by you not give the information We need within a reasonable time of Us asking for it.
- EXCLUDED SERVICES
- We use self-employed consultants to assist us in providing Seminars. They may offer you Excluded Services with Our consent. If you accept or proceed with any Excluded Service the contract will be between you and the consultant and no between you; and 1.6.
- the contract will be between you and the consultant and between you and Us. We do not recommend or endorse any of the Excluded Services or offer any guarantees as to the Excluded Service or any potential financial return arising from them. If you agree to take Excluded Services you are doing so at your-able to take Excluded Services your and your able to take Excluded Services your and your able to take Excluded Services your and your able to take You
- We suggest that you make you on investigations and enquiries regarding these services before acting upon any enquiries regarding these services before acting upon any enquiries regarding these services before acting upon any enquiries the Encluded Services are carried out between you and the constitution, we will not be responsible for any costs or losses you or any person connected with you, incur as a result of those Excluded Services.

 By placing a Booking you are agreeing to wake forever and reclease Us and our affiliates and partners from any claims you may have against Us arising out of or in connection with the Excluded Services.
- MONEY BACK GUARANTEES (WHERE APPLICABLE)We offer a Money Back Guarantee on selected trainings subject to the seminar being completed in full and certain additional criteria being met. This is in addition to and does not affect your legal rights. If the training which you have signed up for seligible for this guarantee it will be made explicit prior to when product is sold to you. Should you have a claim under any money back guarantee for any training you must inform the company within 24 months from the date of purchase for your purchase the product is guarantee for any training you must inform the company within 24 months from the date of purchase for formal your purchase the product you will be product you purchased prior for your purchase them the guarantee is not offered. The terms of each product's guarantee are subject to specific criteria being met, which is variable from product to product, and the specific criteria pertaining to each product's guarantee is available to you upon request.
- e VIP course Guarantee only is subject to the following terms:
 If you do not get two bons fide property deals within one
 year of starting your VIP programme, you will be entitled to
 be refunded double the price you paid for the programme.
 Please note that any refund due under excludes any amounts
 you have paid for books. CDs and DVDs, VIP/Grad, Deal
 Packaging and social media courses.
 attend all 12 VIP sessions and Complete all 12 VIP one to one
 training existing.
- training sessions; attend at least 30 property/biz networking/angel meetings in the period for which your VIP membership is active (receipts
- will need to be provided as proof);
 lish at least two posts a week on Progressive Property community Facebook page of questions and challen w all actions given in '1 to 1 sessions' and where not ollowed, the reasons why before the next session to
- reset action; view a minimum of 10 properties a month (documentary evidence of viewings will need to be supplied from viewing agents):

- agents);

 5 make a minimum of three offers a month (documentary evidence of offers) will need to be supplied;

 6 no request have been made by You for your VIP programme membership to be placed on hold for longer than 31 days;

 7 no requests for a refund of your VIP programme after 14 working days or requests which have previously been denied.

 8 If you are unable to demonstrate compliance with the criteria above to Our satisfaction, you will not be entitled to receive 9.9 We will pay to you any money due under this clause by the method you used to pay for your Booking.

- method you used to pay for your Booking.

 10 LIFETIME SUPPORT PRODUCTS

 10 INFOMENTS Which benefit from Lifetime support are a small number of training or publishing products which are small number of training or publishing products which are swidener of the politic disaller for the swidener of the other than the politic disaller for the swidener of the other than the swidener of the politic disaller for Lifetime support you must attend all live training, mentoring, masterminds or other face to face sessions included with the product. In the case of an publishing product by must meet and provide all materia by all deadlines set by us in other to qualify. Any missed attendances to such trainings or if you miss any deadlines set by us in the case of the publishing products the result say lead to the publishing products the result of the swing of the s
- ooes not include entitlement to any other form or suppo-service or product.

 10.4 The Maximum liability (which includes any refund or compensation) which the company will bear in relation t lifetime support products shall be limited to the amount originally paid for the product.
- FAILURE TO ATTEND 11
- 11 FAILURE TO ATTEND
 If you fall to attend a Seminar but have not varied your
 Booking you will forfeit any amounts that you have paid
 for that Seminar. This covers the cost we have incurred in
 organising your Booking and attendance at the Seminar. You
 will not neceive any credit for a Seminar that has been paid
 for but for which you do not attend. You acknowledge that
 this clause does not work harshy on you.

 11.1 In any event your attendance on a Seminar must take place
 within 12 months of the date of sale including four thot
 limited to) instances where you have varied the booking date.
- YOUR RIGHTS TO END THE CONTRACT
- 12. TOUR RIGHTS I OFBUT HELL CUNITY WITH VEH VALUE IN CASE 12. The use analways end your contract with Us. You rights when you end the contract will depend on what you have booked, whether there is anything wrone, how We are performing 12.1. If what you have bought is faulty or misdescribed you may have a legal right to end the contract for to get a service re-performed or to get some or all of your money back), see clause 13; etc. 21. 21. 21 you want to end the contract because of something We have done or have told you We are going to do.

- 12.1.2 if you want to end the contract because of something V have done or have told you Ue are going to do. or 12.1.3 if you have just changed your mind. If you have a purchased a promotional offer or a discounted course via one of our events, whilst we cannot refund your monies, will endeavour to assist with amending your purchase to a number of alternative options. Any alternatives selected, will be suited to an auditoral costs being covered by. will endeavour to assist with amenung ...

 a number of alternative options. Any alternatives selected,
 will endeavour to any admitted to control to the cont
- 12.2.1 We have told you about an upcoming change under clau 6.2 which you do not agree to:
- 6.2 which you do not agree to.

 12.2.2 We have told you about an error in the price of description of the Seminar and you do not wish to proceed.

 12.2.3 you have a legal right to end the contract because of something We have done wrong.

 12.3 Exercising your right to change your mind (Consumer Contracts Regulations 2013). For most products bought

- online or over the telephone you have a legal right to change your mind within 14 days and receive a refund. These rights, under the Consumer Contracts Regulations 2013, are explained in more detail in these terms. 124 When you don't have the right to change your mind. You do not have a right to change your mind in respect of: 12.4.1 digital products after you have started to download or stream these choices of the products after you have started to download or stream these finduding Seminaral, once these have been completed, even if the carcellation period is still running:

- completed, even if the cancellation period is still running; 12-4.3 sealed audio or sealed video recordings or sealed computer software, once these products are unsealed after you receive them; and 12-44 any Products which become mixed inseparably with other items after their delivery. 12-45 Any products purchased in person and therefore not online or over the telephone

- or over the telephone

 12.5 How long do I have to change my mind? How long you have depends on what you have ordered and how it is delivered.

 12.5.1 Have you purchased services or products over the internet or over the telephone? If so, you have 14 days after the day We email you to confirm We accept your Booking. However, once We have completed the Seminar you cannot change your mind, even if the period is still running. If you chose to withdraw once you have started a seminar, it is your responsibility to discuss the reasons doe your decision with us and we will accept the seminary process. responsibility to discuss the reasons doe your decision will us and we will support you in the options available to you. Whilst we cannot refund your monies, we will endeavour to assist with amending your purchase to a number of alternative options, minus any deductions for costs and attendance. 125.5 Have you bought digital content for a
- 12.5.3 Have you bought digital content for download or streaming? If so, you have 14 days after the day We email you to confirm We accept your Booking, or, if earlier, until you start downloading or streaming. If We delivered the digital content to you immediately and you agreed to this when ordering, you will unmediately and you agreed to this when ordering, you will see that the property of the proof of the young the young 12.5.4 Haven you bought goods? If so you have 14 days after the days vay (or someppe you annument) energies the ponds if

- 12.6.2 By post. Print off the form below and post it to Us at the address on the form for the attention of the Customer Services Or simply write to Us as that address, including the information required in the form.
- Infilmited Success Ventures Limited, gressive Property Limited, Progressive Property work Ltd or ressive Property Ventures LLP (insert the entity named as contracting party on your invasion) Progressive Property Ventures LLP (insert the entity named at the contracting party on your invoice) of Unit 10, Office Village, Hampton, Peterborough, PE7 8GX. I/We* hereby give notice that I/We* cancel my/Our* contract of sale of the following goods/ for the supply of the
- following services*
 Ordered on/received on * DATE.
 Name of consumer(s). rname of consumer(s).
 Consumer(s) Address(es)
 Signature (if sent on paper)
 Date......
- 12.7 Returning Products after ending the contract. If you end the contract for any reason after Products have been dispatch to you or you have received them, you must return them to Us. You must either return the goods in person to where you bought them, post them back to Us or (if they are not suitable for posting) allow Us to collect them from you. Pleas call customer services on 0.733.898550 or enail Us at askig. call customer services on 0.1733.898550 or email Us 4.1 progressive/property.cou.k for a return label or to arrang collection. If you are exercising your right to change you mind you must send off the goods within 14 days of telli you wish to end the contract.

 12.8 When We will pay the costs of return. We will pay the costs of return:

 12.8.1 If Products are faulty or misdescribed; or
- 128.1 If Products are faulty or misdescribed; or 128.2 if you are ending the contract because We have told you of an upcoming change to the Product or these terms, an error in pricing or description, a delay in delivery due to events outside Our control or because you have a legal right to do so as a resulf of something We have done wrong. In all other circumstances (including where you are exercising your right to change your mind) you must pay the costs of return. 129 How We will refund you. We will refund you they price you paid for the Products and any Seminar(s) including delivery costs, by the method you used for payment. However, We may make deductions from the price, as described below. 12.10 Deductions from refunds. If you are exercising your right to change your mind: 21.10.1 We may reduce your refund of the price (excluding delivery costs) to reflect any reduction in the value of the goods. If this has been caused by your handling them in a way

- delivery costs) to reflect any reduction in the value of the goods, if this has been caused by your handling them in a way which would not be permitted in a shop. If We refund you the price paid before We are able to inspect the goods and later discover you have handled them in an unacceptable way, you must pay Us an appropriate amount. 12.10.2 The maximum refund for delivery costs will be the costs of delivery by the least expensive delivery method We offer, of delivery by the least expensive delivery method We offer, of the cost to the cost to the cost to the cost to have the Product delivery and within 24 boyes at a holescore to have the Product delivered within 24 boyes at a holescore them the wild learned method.
- at one cost but you choose to have the Product delivered within 24 hours at a higher cost, then We will only refund what you would have paid for the cheaper delivery option. 12.10.3 Where the Product is a service. We may deduct from refund an amount for the supply of the service for the peri for which it was supplied, ending with the time when you told Us you had changed your mind. The amount will be in
- told Us you had changed your mind. The amount will be in proportion to what has been supplied, in comparison with the full coverage of the contract. 12.10.4 Refunds will also be subject to administrative costs
- full coverage of the contract.

 12-104 Refunds will also be subject to administrative costs incremed by us.

 12-104 refunds will also be subject to administrative costs incremed by us.

 12-104 refunds will be made. We will make any refunds to the top you a stord to will be made within the top to the top to the top your right to change your mind then:

 12-12 if the products are goods and We have not offered to collect them, any valid refund requests will be made within 14-days from the day on which We receive the Product back from you or, if earlier, the day on which you provide Us with evidence that you have sent the Product back to Us. For information about how to return a Product to Us, see section above with cancellation from attached.

 12-13 We may not macellation from attached.

 12-13 We may not the contract if you brack it. We may end the contract you brack it. We may end the contract at any time by writing to you it.

 12-13 view on on this ear yap manent to Us when it is due and you still do not make payment to the view of the saking from you that payment is due;

 12-13 you do not within a reasonable time of Us asking for it, provide Us with information that is necessary for Us to

- 12.13.2 you do not, within a reasonable time of Us asking for it, provide Us with information that is necessary for Us to provide the Product[3] or Seminar(s); 12.13.3 you do not, within a reasonable time, allow Us to deliver the products to you or collect them from Us; 12.14 You must compensate Us If you break the contract. If we end the contract we will refund any money you have paid in advance for products or Seminars We have not dead to be used to make the contract of the products of the contract of the contract was the contract of the products of the contract was the contract of the contract the
- FTHERE IS A PROBLEM How to tell Us about problems. If you have any questions or complaints about the Product, please contact Us. You c or complaints about the Product, please contact Us. You can telephone Cur usubmer service team at 0,173 a898550 or write to Us at askigenogressiveproperty, coulk or Unit 10, 01ftce Village, Hampton, Peterborough, P.F. 266. X13.2 Summary of your legal rights. We are under a legal duty to supply products and services that are in conformity with this contract. See the box below for a summary of your key legal rights. Nothing in these terms will affect your legal rights. Summary of your key legal rights.

 Summary of your key legal rights. These are subject to cortain exceptions. For detailed information please wist the critical exceptions. For detailed information please wist the Citizens Advice website waven/secglide.org put or call

PROGRESSIVE PROPERTY NETWORK LIMITED

- U3434 04 U5 U6.

 The product is goods, for example furniture or a laptop, the Consumer Rights Act 2015 says goods must be as describ fit for purpose and of satisfactory quality. During the expected life of your Product your legal rights entitle you

- It for purpose any or seasons, expected life of your Product your legal rights entitle you to the following:

 30 days: If your Product your legal rights entitle you on a get a refund. 30 days: If you fail you feet min to be repaired or replaced, then you're entitled to a full refund, in most cases. to sky years: If the lime can be expected to last up to sky years you may be entitled to a full refund, in most cases, to sky years: If the lime can be expected to last up to sky years you may be entitled to a repair or replacement, or, if that doesn't work, some of your money back our Product is digital content, for example a mobile phone app or a subscription to online information or courses, the Consumer Rights Act 2015 says digital content must be a described, if the or purpose and of a stafactory quality: our digital content is faulty, you're entitled to a repair or a replacement.
- replacement.

 if the fault can't be fixed within a reasonable time, or witho causing you significant inconvenience, you can get som
- all of your money back u can show the fault has damaged your device and We haven't used reasonable care and skill, you may be entitled to
- are pair or compensation ar Product is services, for example the provision of a Seminar the Consumer Rights Act 2015 says: you can ask Us to repeat or fix a service if it's not carried out with reasonable care and skill, or get some money back if
- We can't fix it /e can't fix it. haven't agreed a price upfront, what you're asked to pay ust be reasonable. haven't agreed a time upfront, it must be carried out within
- If you haven't agreed a time upfront, it must be carried out within a reasonable time.

 13.3 Your obligation to return rejected products. If you wish to exercise your legal rights to reject products you must either return them in person to where you bought them, gots them back to Us or (if they are not suitable for posting) allow Us to collect them from you. We will pay the costs of postage or collection. Please call customer services on 01733 889550 or email Us at askigprogressiveproperty.co.uk for a return label or to arrange collection.
- The price will be set out in Our price list in force at the time We confirm your Booking. Our prices may change at any time, but price changes will not affect Bookings that We have confirmed with you.
- confirmed with you.

 14.2 These prices do not include VAT which will be added onto
 the price at the current rate. If the rate of VAT changes
 between the date of the Booking and the date of delivery
 or performance, We will adjust the rate of VAT that you pay
 unless you have already paid for the Seminar in full before t
 change in the rate of VAT takes effect.
- or performance. We will adjust the rate of VAT that you pay, unless you have already paid for the Seminar in full before the change in the rate of VAT takes effect.

 14.3 Upon submitting a Booking, We will request a deposit from you to secure your place on a Sembar (Deposit) by way of credit or debit cant. We will not accept a Booking unless We neceive your Deposit. All deposit payments are non refundable We will send out an invoice in respect of your Booking (by email) and full payment of the balance for the Seminar will need to be made in line with the respect of your Booking (by email) and full payment of the balance for the Seminar will need to be made in line with the agreed payment dates, set out at time of purchase. Your rights to a refund on cancellation are set out in dause 12.

 14.4 If you do not make any payment due to Us by the due date for payment. We may change interest to you on the overdue amount at the rate of 45 a year above the base lending rate of Barclay's Bank Pic or its successor from the to time. This takes the set of Barclay's Bank Pic or its successor from their of time. This takes the cate of actual payment of the overdue amount, whether a Gate and the date of actual payment of the overdue amount, whether before or after judgment. You must pay Us interest together with any overdue amount.

 14.5 We take all reasonable care to ensure that the price advised is correct. However if We discover an error in the price specified in your Booking we will contact you to rectify it.

 14.6 If We have to cancel a Booking before the start date for the Seminar, due to an Event Chustice Our Control of which persists or the unavailability of key personnel or key materials without which We cannot provide the Seminar are active to the seminar and the seminar and the seminary of the seminary and you do not correct or in the situation within 14 days of Us asking you to in writting.

 14.9 We will asso no changes in the rate of VAT.

 14.9 What happens if We got the price wrong. It is always possible that de

- 11 What to do if you think an invoice is wrong, if you think an invoice is wrong please contact Us promptly to let Us know and We will not charge you interest until We have resolved the issue. Any queries relating to your invoice should be made within 28 days of the initial confirmation
- RESCHEDULING A BOOKING
 If you would like to reschedule your enrolment on a Semin
 from the original Seminar date, you must notify Us in writin
 providing Us with full details of the original date and your
 preferred Seminar date. We are not obliged to reschedule
 your enrolment but may los so at Our own discretion. You
 could be supplied to the may lot an additional for greege as a
 second second with the may lot an additional for greege as a
 located from you. You further acknowledge that Our ability
 or reschedule well denend on the availability or dolares and to reschedule will depend on the availability of places and that We shall, to the fullest extent permitted by law, have liability to you in the event that no places are available
- OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BYYOU 16 OUR RESPONSIBILITY FOR LOSS OR DAMAGE SUFFERED BYYOU
 10.1 We are responsible to you for foreseable loss and damage caused by Us. If We fall to comply with these terms. We are responsible for loss or damage you suffer that is a foreseable result of Our breaking this contract or Our failing to use reasonable care and skill, but We are not responsible for any loss or damage that is not foreseable. Loss or damage is foreseable if either it is obvious that it will happen as a result of these events or if, at the time the contract was made, both We and you knew it might happen, for example, if you discussed it with Us during the sales process.
 16.2 When We are liable for damage to your property, If we will make good any damage to your property, daw will make good any damage to your property daws we however, We are not responsible for the cost of repairing any pre-existing faults or damage to your property that We discover while providing the services. If defective digital content belonging to you we fill either repair it de damage or payou compensation.
 3.3 Our liability in all cases shall be limited to the Contract Price.
- content belonging to you we wan enter repair met earlaws; 16.3 Our liability in all cases shall be limited to the Contract Price, 16.4 We are not liable for business losses. We only supply Products for domestic and private use. If you use the products for any commercial, business or re-sale purpose in no circumstances shall We be liable, in contract, tort (including negligence or breach of statutory duty) or chievalse howsoever, and whatever the cause thereof, (i) for any increased costs or express, or (iii) for any joss of profit, business, contracts or revenues, business interruption, loss of business opportunity or articipated savings, or (iii) for any special, indirect or consequential damage of any rature whatsoever.
- 16.5 Except for the express warranties set out above, We grant no other warranties relating to the goods or services, and all other conditions, warranties, stipulations or other statemen whatsoever, whether express or implied, by statute, at other conditions, warrathes, stipulations or other statement whatsoever, whether express or implied, by statute, at common law or otherwise howsoever, relating to defects in the Products, are hereby excluded; in particul plut without miniation of the foegoing) We griant no warranthe other immitation of the foegoing) We griant no warranthe other immitation of the foegoing) We griant no warranthe other immitation of the foegoing We griant no warranthe other immitations of the foegoing We griant no warranthe other immitations of the products, whicher express or implied, by statute at common law or otherwise howsoever.

- 17 EVENTS OUTSIDE OUR CONTROL

 17.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of Our obligations under these Terms that is caused by an Event Outside Our Control (including but not limited to Us having to rearrange 17.2 An Event Outside Our Control (including but not limited to Us having to rearrange 17.2 An Event Outside Our Control means any act or event beyond Our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riod, invasion, terrorist attack or threat of terrorist attack, var (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquales, subsidence, epidemic or other natural disaster, or failure or public or private telecommunications networks.
 17.3 If an Event Outside Our Control takes place that affects the performance of Our obligations under these Terms. VII.3.1 We will contact you as soon are reasonably possible to most of the performance of Our obligations under these Terms.

- notify you; and
 17.3.2 Our obligations under these Terms will be suspended and
 the time for performance of Our obligations will be extended
 for the duration of the Event Outside Our Control Where
 the Event Outside Our Control affects Our performance
 of the Seminar to you, We will rearrange the Seminar as
 soon as reasonably possible after the Event Outside Our
 Control is one. The Control the Control of the Control
 17.4 You may cancel the contract if an Event Outside Our
 Control takes place and you no longer wish Us to provide the
 Seminar. Please see your cancellation rights under clause 12.
 Control confusions for longer than two weeks is accordance.
- We will only cancel the contract if the Event Outside Our Control continues for longer than two weeks in accordance with Our cancellation rights in clause 12. 17.5 Amy cancellation under this clause in respect of an event outside Our control shall discharge Us and you from any liability for further performance of our Agreement but shall be without prejudice to any rights or obligations which shall have accrued or become due between Us and You prior to the date of termination.

- 18. CANCELIATION/TERMINATION

 18.1 Exercise of the right of termination afforded to either you or Us shall not prejudice legal rights or remedies either you or Us may have against the other in respect of any breach of the terms of our Agreement.

 18.2 Any termination of our Agreement (howsoever occasioned) or the expir thereof shall not affect the coming into force or the continuance in force of any provision hered which is expressly for by implication literated to come into or or other such termination or expiry.

 20. The continuance is not after such termination or expiry.

 21. The continuance is not after such termination or expiry.

 22. The continuance is not after such termination or expiry.

 23. The continuance is not after such termination or expiry.

 24. The continuance is not after such termination or expiry.

- HOW WE MAY USE YOUR PERSONAL INFORMATION

 1 We will use the personal information you provide to Use
- 19. HOW WE MAY USF YOUR PERSONAL INFORMATION
 19.1 We will use the personal information you provide to Us to:
 19.2 Provide the Seminar;
 19.3 Process you payment for such Seminar; and
 19.4 you agreed to this during the Booking process, to inform
 you about similar products that We provide, but you may
 stop receiving these at any time by contacting Us.
 19.5 We may pass your personal information to credit reference
 agencies. Where We extend credit to you. We may pass your
 personal information to credit reference agencies and they
 may keep a record of any search that they do.
 19.6 We will only give your personal information to other third
 parties where the law either requires or allows Us to do so.

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- 21 ENTIRE AGREEMENT
 Our Agreement constitutes the entire agreement between
 Us and you and supersedes and invalidates all other
 commitments, representations, promises, understandings and
 warranties relating to the subject matter hereof which may
 have been made by either Us or you orally or in writing pior
 to the date of our Agreement, and which shall become null
 and void from the date our Agreement is signed.
- 22 OTHER IMPORTANT TERMS
 22.1 You will take all proper steps to keep confidential all Confidential Information which is disclosed to you or obtained by you pursuant to or as a result of our Agreement, and will not divulge the same to any third party except to the extent that any such Confidential Information becomes public through no fault on your place 21.1 you shall be 22.2 Notwithstanding the provisions in class of 21.1 you shall be considered to the provision of the provision of the young to the provision of the young to the young to the young the young to the young the young
- any written data (without retaining copies thereof) provided for the purposes of our Agreement. 22.4 Noxithistanding the termination or expiry of our Agreement for whatever reason the obligations and restrictions in dause 21.1 above shall be valid for a period of five years from the date of our Agreement. 22.5 Each provision of this Cause is to be construed as a separate in the control of the provided of the pr
- caste or our agreement.

 2.5 Each provision of this Clause is to be construed as a separat
 limitation (applying and surviving even if for any reason
 one or other of the said provisions is held langificable or
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- 22.10 Time shall be of the essence of our Agreement, both as regards the dates and periods mentioned and as regards any dates and periods which may be substituted for them in accordance with our Agreement or by agreement in writing between Us and you. 22.11 We may transfer our agreement to someone else. We may transfer Our rights and obligations under these Terms to another organisation, and We will always notify you in writing if this happens, but this will not affect your rights or Our obligations under these Terms. 22.12 You need Our consent to transfer your rights to someone else. You may only transfer your rights or you obligations under these Terms to another person if We agree in writing 2.13 Nobord vise has any right runder this Contract. This

- ebe. You may only transfer your rights or someone ebe. You may only transfer you rights or your obligations ebe. You may only transfer you rights or your obligations.

 22.13 Nebbory fee has any rights person if We agree. Thirding, 22.13 Nebbory fee has any rights person had been any rights to enforce any of its terms.

 22.14 If a court find part of this contract illegal, the rest will continue in force. Each of the paragraphs of these Terms operates separately, If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

 22.15 Even If We delay in enforcing this contract, We can still enforce it after.

 22.15 Even If We delay in enforcing this contract, We can still enforce it after. If We fall to insist that you perform any of your obligations under these Terms, or If We do only in the world of the contract of the world only do so in virtual, and that will not mean that We will automatically wave any later default by you. We will only do so in virtual and that will not enter the world of the proper of the paragraphs. In Northern Healand, and If you are a seldent of South and a resident of Northern Healand, and If you are a seldent of social and you may also bring proceedings. These Terms are governed by English law. You and We both agree to submit to the non-exclusive unsalso bring proceedings in Sociation.

 22.17 Mediation, We and you agree to use our best efforts to negotiate in good fields and settle amicably any dispute that thereof, if any such dispute cannot be settled anicably through ordinary negotiations between us we agree to refer the matter to a mediator to be agreed between us and in the absence of agreement between us to a court of competent jurisdiction.